



Technical Bulletin

Corporate: P.O. Box 397 • Fortson • Georgia • 31808 • 800-755-0825 • FAX 706-569-6704

MW# 106-040119

Topic: Labor & Material Warranties

Master Wall Inc.® is pleased to announce the availability of labor & material warranties for Master Wall products and systems. Product warranties are often an important part of closing the project. Master Wall is committed to producing quality products and systems with warranties. This bulletin outlines the available system warranties for our products.

We offer warranties for commercial and residential projects. The primary difference is the requirement of a code-approved secondary water barrier in residential construction.

Special warranties may also be available to meet certain project specifications or needs. However, we must approve any changes in writing before the project begins and may want to review the plans.

Warranty Process

Certified applicators can obtain warranties through their local distributor using the process outlined below:

- The Warranty Certificate Request Form must be filled out either on our web site or a paper version emailed or faxed to Master Wall's Technical Services, tech@masterwall.com. For fastest service go to ww.masterwall.com, then Tech Service, then Request a Warranty.
- The request will be reviewed.
- Warranties are issued for completed Warranty Certificate Request Forms and emailed to the local distributor for distribution.
- No extended warranties are offered without a specific "Intent to Warrant" letter prior to the job start. Please contact Technical Services for more information if needed.

Disclaimer

This Technical Bulletin is published for general informational purposes only and is not intended to imply that these are the only materials, procedures, or methods, which are available or suitable. Materials, procedures, or methods may vary according to the particular circumstances, local building code requirements, design conditions, or statutory and regulatory requirements. While the information in this Technical Bulletin is believed to be accurate and reliable, it is presented without guarantee or responsibility on the part of Master Wall Inc.®

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Available Warranties

System/Product	Standard Limited Warranty*	Commercial Applications	Residential Applications
<i>Aggre-flex</i>	5-year	•	
<i>Aggre-flex Drainage</i>	10-year	•	•
<i>Cemplaster Fiberstucco</i>	3-20 years	•	•
<i>Rollershield Drainage CIFS®</i>	10-year	•	•
<i>QRW1 Drainage</i>	5-year		•
<i>Stucco Cement Board Coatings</i>	5-year	•	•
<i>Uninsulated Finish System</i>	5-year	•	•
<i>Superior Finishes over Stucco</i>	1-year	•	•
<i>Soffit System</i>	5-year	•	•
<i>Insulated Concrete Forms (ICF)</i>	5-year	•	•
<i>Material Only</i>	3-year	•	•
<i>Foam Trims (not part of a system)</i>	3-year	•	•

*Contact Master Wall for special/extended warranties

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